



Terms & Conditions

The order is based on the general terms of trade, the current price list and the confirmation of the order.

2. Spike Studios eU reserves the right to reject orders for advertisements at its own discretion.
3. If the print of the advertisement is illegible, incorrect or incomplete, the ordering party may claim a replacement but only to the extent that the purpose of the advertisement has been compromised. Further liability for Spike Studios eU is excluded. Slight deviations in tone are within the range of tolerance for printing technology. In cases of doubt Spike Studios eU accepts the recommendations of an expert committee for complaints in the printing industry.
4. If defects in the material for printing become clear only during the printing process, the advertising party will have no rights to claim for inadequate printing.
5. Spike Studios eU accepts no liability for advertisements or changes submitted by telephone.
6. All advertisement rates are subject to advertising tax of 5% and VAT.
Online ads are only subject to VAT.
7. Spike Studios eU makes the appearance of other advertisements during a contracted term, dependent on invoice amounts still open.
8. All first time advertisers must prepay for print Advertisements before publication.
9. Multiple advertisement bookings and yearly advertisement bookings are governed by contract in writing.
10. Invoice is issued on point of sale agreement.
11. Invoices are due within 14 days of the invoice date. A 2% discount is granted within this period, unless there are still older publishing claims.
12. If payment is overdue or deferred, interest on arrears of 14% per annum plus collection costs will be calculated.

13. Invoices are payable and enforceable in Vienna (place of performance and adjudication: Vienna).
14. Positioning of Advertisements is solely at the discretion of Spike Studios eU. Requests for specific positions will be met as far as possible and may incur extra cost.
15. Cancellations are permitted only two weeks before the print document deadline.
16. All cancellations later than two weeks before the print document deadline will incur a 50% cancellation fee. Cancellations after the print document deadline will incur a 100% cancellation fee.
17. Advertisements located on the Inside front cover (IFC), Inside Back Cover (IBC), and Outside Back cover (OBC) as well as yearly advertisement bookings, are non cancellable.
18. Discounts for multiple orders are invalidated retroactively in the event of a cancellation.
19. All digital Advertisements must be paid in full before going live.
20. All cancellations later than two weeks before the digital document deadline will incur a 50% cancellation fee. Cancellations after the digital document deadline will incur a 100% cancellation fee.

Billing Address

Spike Studios eU
Rita Vitorelli
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1030 Vienna
Austria

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Bank Details

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